



Resident's Resource Guide



City of New Orleans



Office of Code Enforcement Office of Public Advocacy



Contact Andrew Holbein at aholbein@cityofno.com
to have your organization added to this guide

Code Enforcement’s goal is to help residents get their properties into compliance. We created this guide to assist with this process.

It contains over 350 organizations that offer construction services or other assistance that can help homeowners as they rebuild.

These organizations have played a tremendous role in the New Orleans’ recovery. We applaud their efforts and their role in reducing blight.

Winston Reid
Director of the Office of Housing Code Enforcement

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All services are free unless otherwise noted

Availability of services depend on the organization’s resources at the time

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**To add your organization to this guide, contact
Andrew Holbein at aholbein@cityofno.com**

Construction Services

For a quick overview of available services, contact **Vialink 211** at (800) 749-2673.

ACORN. Assists with housing rehabilitation. (504) 267-7133.

The Beacon of Hope Resource Center. 11 offices in Lakeview and Gentilly providing help with construction needs and yard maintenance. (504) 644-4125.

Camp Restore. Volunteer labor to gut, remove debris, do lawn work or work on reconstruction. The organization usually has a significant waiting list. (504) 248-5239.

Castle Rock Church. Provides labor to rebuild homes, especially in Central City. (504) 523-5556.

Common Ground. Offers free construction work including gutting houses, mold remediation, lawn care, securing properties to avoid demolition, plumbing, electrical and drywall. Their focus area is the Lower Ninth Ward. (504) 904-9097

Crescent Rising Program. Offers free demolition and slab removal. Their only criteria is intent to rebuild. They accept people who have flood insurance and are usually not covered for free demolition. (504) 270 3017.

Global Green. Offers education, support and advocacy for green home building. (504) 525-2121.

The Green Project. A store that sells building historically significant recycled building materials at a reduced price. (504) 945-0240.

Green Light New Orleans. Installs free CFL light bulbs in homes. These light bulbs are environmentally friendly and reduce energy bills. Residents should apply at <http://www.greenlight-neworleans.org/>

Habitat for Humanity. Home building at low costs for qualifying New Orleans residents. (504) 861-2059.

Hands On New Orleans. Attempts to match up volunteers with residents who need housing rehabilitation. (504) 483-7041.

Lower Ninth Ward NENA. Provides long term recovery assistance to residents of the 9th Ward. This includes case management, architectural services, and construction administration. (504) 373-6483.

Neighborhood Housing Services. Construction management and other services to first time and rebuilding home owners. (504) 899-5900.

Operation Helping Hands. Helps with house gutting, cleaning and limited financial assistance. For people with Road Home or insurance money they find contractors and monitor their work and assist with necessary legal work. Seniors and the disabled with little or no insurance are priority clients. 504 895 5439.

Operation NOAH rebuild. Free volunteer labor for rebuilding residents. (504) 362-4604.

Office of Disaster Recovery. Offers case management to help people affected by Katrina get a number of resources. (504) 895-6764.

Parkway Partners Project. Free trees to residents. (504)-620-2224.

Phoenix of New Orleans. Offers rebuilding assistance to residents of Lower Mid City. (504) 322-3327.

Rebuilding Together. Free insulation, drywall, landscaping, re-hanging and painting for residents of Hollygrove. Their focus is on elderly residents who received no money from insurance companies. (504) 636-3061.

Replant New Orleans. Gives free trees. They plant them and teach residents how to care for them. They also operate a compost program that helps residents set up composting and provides high quality composted soil. (504) 235-2732.

Trinity Christian Fellowship. Offers rebuilding assistance to residents in the Hollygrove area. (504) 482-7822.

United Methodist Relief. Free volunteer services for residents who are rebuilding. (504) 248-7558.

Housing and Home Ownership

ACORN Free Foreclosure Assistance Program. Helps homeowners stop foreclosures by working with the homeowners and the bank. (504) 943-0044

ACORN Free Predatory Lending Program. Helps residents who believe they have been victims of predatory home lending, including high interest rates and sub prime loans. (504) 943-0044

ACORN Free First Time Buyers Program. Helps first time homeowners buy a home. They offer courses on refinancing, credit counseling, information about laws and budgeting. (504) 943-0044

Consumer Credit Counseling Service of Greater New Orleans. Educates consumers about credit issues. Assists with debt management, reverse mortgage, budget counseling, financial training, delinquent mortgages and rental disputes and first time home buyers. (504) 529 2396.

Family Resources of New Orleans. Assists residents with buying a home. They offer free courses on financial skills and credit rehabilitation. They also help people become eligible for the Soft Second program, which gives up to \$50,000 to buy house. (504) 822-8519

Finance Authority of New Orleans. Offers low interest loans to first time home buyers and homeowners looking to renovate. (504) 524-5533.

Housing Authority of New Orleans. Administers Section 8 vouchers. (504) 670-3333.

Hope for Homeowners. Assists homeowners who are facing foreclosure. (888) 995 HOPE. Open 24 hours.

Louisiana Housing Search. Connects people with affordable housing. (877) 428-8844.

Neighborhood Housing Services. One on one counseling for perspective homeowners. They offer financial counseling, credit rehabilitation, help finding funding and decision making regarding how to best use Road Home and other funds. (504) 899-5900.

United Way IDA Program. Matches the savings of low income individuals interested in buying a home. They match four dollars for every dollar saved, up to \$8,000. Participants are required to take a financial training course. (504) 827-6863

Vialink 211. Connects residents with free services involving rental assistance and help paying utilities. (800) 749-2673.

Medical Services

Low Cost Medical, Mental Health Dental and Eye Care Services. For a listing of clinics that offer services on a sliding scale, go to the “Community Resources Guide” on the ReachNola webpage, www.reachnola.org/resources.php

ACCESS Pregnancy and Referral Centers. Provides free pregnancy testing, counseling and on-site ultrasound. Also offers community referrals to women facing an unplanned pregnancy. A Medicaid program. (504) 581-5433.

AIDS Housing / Shelter. Provides limited rental and utility assistance to eligible persons to prevent homelessness. The Kent House provides housing for persons living with HIV/AIDS, and the Bienville House is a double for families who are directly affected by HIV/AIDS (one or more family members living with HIV/AIDS.) A referral is required for services. (504) 310-6931

AIDS Law. Free legal services for people with AIDS or HIV. (504) 568-1631.

American Cancer Society. Offers support groups throughout New Orleans. (504) 469-0021.

Belle Reve. Transitional and permanent housing for people with AIDS and HIV. (504) 945-945.

Brotherhood Incorporated. Education, services and counseling for AIDS/HIV. (504) 566-7955.

Cancer Association of Greater New Orleans. Assists with prescription and emergency assistance for uninsured cancer patients. They also offer emergency assistance including transportation, utility assistance, gas cards, burial fees and cancer treatment. (504) 733-5539 or (800) 624-2039.

Common Ground Resource Guide. A comprehensive guide for free and reduced cost medical services. <http://cghc.org/CGHCR-resourceGuideV2.pdf>

Daughter's of Charity Health Centers. Health centers offering medical and social services including pediatrics, podiatry, midwives, behavioral health and social workers. For the two sites in Uptown call (504) 207 3060, for the Bywater location call (504) 945-1531 extension 2.

Delgado Personal Care Clinic. STD testing and counseling. (504) 658-2540.

Easter Seal Foundation. Provides medical supplies for low-income residents. (504) 523-7325.

Federal Department of Social Services. Provides information on government services being offered in New Orleans. (888) 524-3578.

HIV Outpatient Program. Services for those infected by AIDS/HIV. (504) 903-2137.

LA Breast and Cervical Health Program. Provides referrals for free breast exams, pelvic exams, PAP smears and mammograms to qualifying low income women age 40-64. (888) 599-1073.

In This Together Inc. Provides services and case management for people with HIV/AIDS. They offer medical services, help find housing and help enrolling in Medicaid. (504) 962-3245.

Mary Amelia Douglas – Whited Community Women's Health Education Center. Health support and education for women. (504) 988-6269.

March of Dimes/Daughters of Charity Mobile Clinic. Prenatal care. (504) 906-3020.

Medicaid Office for Orleans Parish. Accepts and processes Medicaid applications. (504) 599-0656

New Orleans Faith Health Alliance (NOFHA) Opening soon. Will provide affordable health care for uninsured workers and their families. Fees will be assessed on a sliding fee scale basis. The Center will integrate physical, emotional, and spiritual health services specific to each member's needs and will support each member in working to achieve an optimum and sustainable level of self-managed health and wellness. Phone: (504) 310-6879

NO/AIDS Task Force. Provides medication and mental health counseling to individuals with AIDS. (504) 821-2601.

Odyssey House. A free clinic that offers physical and mental health care, nutritional services, physical therapy, counseling and addiction services. (504) 821-9211

Partners for Healthy Babies. Connects mothers with resources in their area. (800) 251-2229.

The Partnership for Prescription Assistance. Assistance to patients who are facing issues with insurers, employers, creditors or debt problems. (800) 532-5274.

Project Lazarus. A home for men and women with HIV/AIDS who cannot live independently and whose family and friends are not able to care for them. (504) 949-3609.

Project Rachel. Provides post-abortion support, counseling, referrals and (psycho-educational) support groups. (504) 889-6989

St. Vincent Maternity Clinic. Provides affordable, private medical care, and education to low- to moderate-income women during pregnancy. Services includes office visits, prenatal vitamins, delivery, and up to a three day stay at Touro Infirmary. Patients see the same experienced physician at each visit. The Clinic accepts Medicaid. (504) 837-6346

Stay Health Louisiana. Up to date internet information on open hospitals, clinics, pharmacies and other health resources. www.stayhealthyla.org

Touro Diabetes Management Center. Outpatient diabetes education and training. (504) 897-8813.

Veterans Affairs Medical Center Outpatient Clinic of SELA. Medical services at reduced prices or no cost, depending on military service. (800) 935-8387.

Vialink 211. Offers information and referrals about free medical service. (800) 749 2673.

Women's Health Care Center. Family planning services. (504) 899-6010.

Therapy, Counseling and Assistance for Mental Illness

Low Cost Medical, Mental Health Dental and Eye Care Services. For a listing of clinics that offer services on a sliding scale, go to the "Community Resources Guide" on the ReachNola webpage, www.reachnola.org/resources.php

Central City Behavioral Health Clinic. Full mental health provider. (504) 524-8394.

Community Care Hospital. Inpatient psychiatric care for adult and geriatric patients. Medicare only. (504) 899-2500.

Counseling Solutions. Provides counseling administered by either graduate students or post graduate students. \$15 per session. (504) 398-2168.

Counseling Solutions. Provides individual, group, and family therapy. Therapy spans a number of issues including depression, anxiety, stress management, conflict resolution, grief and loss, relationship issues, parenting issues/skill development, communication, marital and family concerns, separation and divorce, behavior management; children's issues including ADD/ADHD, anger management, infant mental health and behavior change, aging and assistance to caregivers. Fees based on a sliding scale. (504) 835-5007.

Family Service of Greater New Orleans. Offers counseling programs for victims of violence, anxiety and stress. (504) 822-0800.

First Baptist Church of New Orleans. Offers referral for counseling. (504) 482-5775.

Integrated Family Services. Individual, family and group counseling. (504) 822-4333.

McFarland Institute. A Christian organization. Referral to 12 weeks of free counseling. (504) 593-2320.

Mental Health Resources Guide. A comprehensive listing of free and reduced cost mental health services. www.npnnola.com/resources/

Milestones Mental Health Agency. In home medical services for children and teenagers. (504) 269-0234.

National Alliance on Mental Illness. Provides mental health care. (504) 368-1944.

National Suicide Prevention Hotline. (800) 273-8255.

Nunez Group Home. Provides residential group home treatment to chronically mentally ill adults. (504) 366-6259.

Odyssey House. A free clinic that offers mental health care, counseling and addiction services. (504) 821-9211.

Project Last. A counseling center that focuses on grief and trauma therapy for school age children. They work on a sliding scale and offer free services to people who qualify. (504) 525 -2366.

Total Community Action. Offers a free family counseling. (504) 872-0334.

Trinity Counseling and Training Center. Individual, group, couple and family information. (504) 522-7557.

Vialink 211. Offers information and referrals about free counseling. (800) 749 2673.

Milestones Mental Health Agency. In home medical services for children and teenagers. (504) 269-0234.

Volunteers of America. Provides support for persons with mental illnesses. (504) 485-0147.

Youth Link. Geared towards teens and young adults, but gives emergency counseling and referrals to anyone who is feeling depressed or suicidal. (504) 895-2550.

Job Training

The Bridge Project at the Lindy Boggs Center. Job training and placement for stable, career-track jobs. Fields include health care, advanced manufacturing, culinary and hospitality. Part of their training includes courses on reading, writing and math that are contextualized for workplace. They offer stipends, including costs related to childcare and transportation. (504) 864-7086.

Christian Charities Community Centers. The centers are beginning to offer job training in a number of fields. (504) 523-3755.

Deep South Center for Environmental Justice. Job training in fields including construction, mold remediation, lead abatement, hazardous waste treatment and asbestos abatement. (504) 816-4005

Department of Labor Hurricane Assistance. Offers job training and registration for unemployment assistance. (866) 4 USA DOL

Goodwill of Southeast Louisiana. Career development services, skills training, adult basic education, GED preparation and job placement. (504) 821-5891.

Gulf Rebuild Education. Trains people in construction and construction safety. After courses are complete they hold job fairs with the construction companies that fund the program. (888) 52-GREAT.

Job Readiness Training Program. Helps people affected by Hurricane Katrina upgrade their job skills through training and certification. They offer training and certification in over 80 fields-spanning essential entry level skills such as computer training to management level skills such as business and Human Resource training. After people have completed training the organization help them find jobs. (866) 281-8099

Lighthouse for the Blind. Serves people in the region who are blind or visually impaired to find jobs. Provides job training. (504) 899-4501.

Louisiana Reconstruction Team. Offers free construction training through Delgado Community College. Through the Louisiana community and technical college system's construction center of excellence. www.reconstruction.lctcs.edu

New Orleans Job Corps Center. Free education and vocational training program for people ages 16 to 24. Training includes cement masonry, carpentry, culinary arts, business courses, welding, painting, building and apartment maintenance. Students can also get a high school diploma or GED. Once the courses are completed, the Job Corps helps with career counseling and job placement. Many students receive free housing and a monthly allowance during the program. (504) 484-3500.

Total Community Action IDA Program. Matches the savings of individuals saving for college and vocational training. They match two dollars for every dollar saved, up to \$4,000. (504) 872-0329.

Travelers Aid Society. Helps people with their job search. (504) 584-1107.

Total Community Action. Places children who are attending school in a job and pay their salary. (504) 872-0334.

Urban League. Job training and placement for youth ages 18-24 in a number of fields including carpentry, welding and nurse's assistant. (504) 620-2332.

Assistance for Small Businesses and Entrepreneurs

Capital Access Project Inc. Helps entrepreneurs start and restart small businesses. Services include help with loans and improving credit as well as assistance with getting a contractors license. (504) 821-4855.

Desire Nola. Offers seminars, insurance advice and grants to small businesses. To contact them, email hannah@desirenola.org or info@desirenola.org.

Department of Environmental Quality Small Business Program. Provides small businesses with assistance involving environmental regulations. This includes environmental compliance and pollution prevention. (800) 259-2890

Desire Nola. Offers grants and free workshops to small businesses. <http://www.desirenola.org/>

Disadvantaged Business Enterprise. A city program that helps low income business owners bid on city contracts. (504) 658-4235.

Family Services of Greater New Orleans IDA Program. Matches the savings of low income individuals looking to start a childcare center. They match four dollars for every dollar saved, up to \$8,000. Participants are required to take a financial training course. (504) 822-0800

Fast Forward Restart. Offers a free three month program that helps develop a business plan and necessary skills. When the program is over they offer one on one coaching. (404) 446-1873

Good Work Network. Offers one on one coaching, training in accounting, help getting small loans and grants, web page design and courses on entrepreneurship, marketing and financial planning. (504) 208-1921

Greater New Orleans Inc. Helps established businesses expand by identifying incentives and financing tools that are available. (504) 527-6900

The Guide to Doing Business in New Orleans. This guide provides information about city programs and departments that relate to operating a business in New Orleans. This includes incentive programs, zoning requirements and permit information. http://secure.cityofno.com/resources/portal36/business_guide.pdf

The Hurricane Contracting Center. Works with small businesses, especially those owned by minorities and women. They help businesses register for federal rebuilding contracts and alert them when contracts come up. (800) 827-5722.

Idea Village. Offers assistance to local entrepreneurs including consulting, business development and access to resources and networks. <http://www.ideavillage.org/> (504) 304-3284.

Louisiana Economic Development Department. Their website offers a number of resources, loans and grants to small businesses affected by Katrina. They also help business owners and entrepreneurs through the process of starting, expanding and relocating their business. (225) 342-3000.

Louisiana International Trade Center. Helps businesses interested in importing and exporting. This includes the necessary training, organizational assistance and networking with buyers. (504) 568-8186

Louisiana Minority Business Council. Helps established minority business owners do business with national and regional companies. They inform businesses about contracts, help them network and offer education about how to compete for contracts. (504) 299-2960.

Louisiana Music Commission. Assists music businesses by connecting them with government programs and assisting with business plans. (225) 342-3000.

Louisiana Secretary of State: Commercial Division First Stop Shop for New Businesses. Helps prospective business owners license themselves at the state level and apply for tax and permit status. (225) 925-4704.

Louisiana Technology Council. This organization is a technology council that connects businesses and encourages the use of technology in New Orleans' economy. Once businesses become a member of the council they can network with other businesses and get technical assistance such as webpage design. (504) 304-2910. New Orleans Chamber of Commerce. They also offer assistance to small businesses. (504) 522-7226

The New Orleans Chamber of Commerce Business Advocacy, Database Access and Economic Development Website. This website offers links to a number of city, state and federal offices and programs directed towards small business. They include loan, grant and tax incentive information. It also includes access to city and state demographic, geographic and business databases. <http://www.neworleanschamber.org/>

Orbit GIS. Free geospatial software. Download at orbitgis.com.

Ready Business Emergency Preparedness Training Guide. This website teaches small businesses how to prepare for emergencies. It also includes mentoring opportunities for further technical assistance. www.ready.gov/business/mentor/index.htm

Regional Loan Corporation. Offers low interest loans to small businesses. They have a focus on minority owned businesses. (504) 524-6172.

Seedco Financial Services. Gives low interest loans, grants and technical assistance to restaurants, cultural businesses and fisheries. They have a focus on businesses owned by women and minorities. (504) 482-2267.

Service Corps of Retired Executives. Counseling and group workshops for entrepreneurs and businesses. They help with generating ideas, preparing business plans, raising capital, managing operations and finances. (504) 589-2356.

Small Business Development Center. Helps businesses with loans, counseling, marketing, accounting and website design. (504) 568-8222

Total Community Action IDA Program. Matches the savings of individuals running a small business. They match two dollars for every dollar saved, up to \$4,000. (504) 872-0329.

Urban Conservancy Stay Local Program. Encourages residents to shop locally and educates residents about local businesses. (504) 617-6618.

U.S. Army Corps of Engineers Small Business Office. This branch of the Army Corps helps business owners understand how to apply for contracts and offers information on available contracts. (504) 862-2627 <http://www.mvn.usace.army.mil/sb/index.asp>

Women's Business Center. Helps businesses with business plans and loan assistance. (504) 589-2355.

Women's Business Council Gulf Coast. Works with small businesses owned by women. They certify them to work with national corporations and then connects them with these companies. (504) 680-1886.

World Trade Center International Training. Helps small businesses become involved in international trade. They offer classes on exporting and importing, foreign languages and doing business in other countries. (504) 529-1601

Assistance for Youth

ACCESS Pregnancy and Referral Centers. Provides free pregnancy testing, counseling and on-site ultrasound. Also offers community referrals to women facing an unplanned pregnancy. A Medicaid program. (504) 832-1503

After School Assembly. Curriculum based after school programs for children K-8. They have multiple locations in Orleans parish. There is an opportunity for counseling. There is a \$25 registration fee, but the program is free. (504) 861-6360

Big Brother Big Sister. Connects children with a mentor who offers a one on one relationship. (877) 500-7304.

Boy Scouts of America. Places boys in scout programs which focus on character development, citizenship, fitness and emergency preparedness. At times the organization has offered counseling to children affected by Hurricane Katrina. (504) 889-0388.

Boys and Girls Clubs. After school programs, social recreation and character building programs for youth. The Diamond "450" center offers counseling, computer courses, summer day camp and meals. (504) 566-0707.

Catholic Charities School-Based Counseling. A cooperative effort among Catholic schools, Catholic social services, and Catholic health care to reach out to students, parents, and teachers in the Catholic schools. The program helps address issues related to Hurricane Katrina, trauma, and other school-related issues. Services include counseling and access to mental health care. (504) 596-3084

Central City Economic Development. Offers free childcare. (504) 523-2783

City Year of Louisiana. Works with middle school youths to build civic leadership through community series and a curriculum that focuses on social and community issues. www.cityyear.org (504) 561-1290

Craige Cultural Center. GED tutoring, free computer lab. (504) 655-0390.

Early Childhood Support Services. Identifies and provides support services to young children age 0-5 and their families who are at risk of developing cognitive, behavioral and relationship problems. (504) 568-2111.

Families Helping Families of Greater New Orleans. Offer a number of free programs. The Lacan program connects parents of school children with resources in schools. Early Step goes to homes and helps babies that have developmental issues, including physical and speech therapy. (504) 888-9111 or (800) 766-7736. www.fhfgno.org

Great Expectations Foundation. Works with at-risk teens in areas including drug use, teen pregnancy, and violence. They have an after school program and a summer program. (504) 288-7818.

Head Start Centers. Provides free curriculum-based day care, social services and health screening to children 6 weeks to five years old. They also provide education, social services, and health screenings to infants, toddlers, and preschoolers. There are over 12 centers in New Orleans. For Catholic Charities call (504) 523-3755, for Total Community Action call (504) 872-0334, for the Kingsley House call (504) 522-2749, for Urban League call (504) 525-2911.

Hope Haven Center. A residential treatment facility for children and adolescents who have behavioral, educational, emotional and family problems. (504) 347-5581.

Independent Living Skills Program (ILSP). Assists teens and young adults who are involved in state foster care programs. They prepare the youths for the changes they will experience when they leave the state's care. They provide life skills classes, job training and help with their first apartment or home. (504) 340-5100.

LA Mom Program. A Medicaid program helping pay insurance for pregnant women, including the costs of birth. Applicants must meet income requirements. (877) 252-2447

Louisiana Youth Enhancement Services. L.A.S. services children with mental health services. (504) 899-2213

Louisiana Child Health Insurance Program. A Medicaid program offering insurance to children up to age 19. Applicants must meet income requirements. (877) 252-2447

Milestones Mental Health Agency. In home medical services for children and teenagers. (504) 269-0234.

Partners for Healthy Babies. Connects mothers with resources in their area. (800) 251-2229.

Project Last. Counseling for school age children. (504) 525-2366.

Raintree Children and Families. This organization has two programs, an after school program for at-risk youths and a program that helps find resources for families of young children with developmental disabilities. (504) 899-9045.

Recovery School District Hotline. Information about public schools and school registration. (504) 373-6200 or (504) 872-0600.

Summer Witness Program. Operates summer camps located in Greater New Orleans. They provide education, recreation, nutrition services, and swimming lessons. The only cost is a \$25 registration fee. Open to all income levels. (504) 310-8764

Start the Adventure in Reading Child Literacy Program.

Twice weekly tutoring for 2nd grade students below the poverty level who have been identified by their teachers as in need of assistance in reading. (504) 899-0820.

Urban Impact Ministries and Castle Rock Community

Church. This faith based program works with at risk teens and their parents. They offer after school programs and teach music, drama and dance. They also offer a summer program that sends youths to sports camps across the country. (504) 523-5556.

The Tooth Bus. This mobile unit provides free dental care to people under 21 who meet income requirements. Appointment only. A two month waiting time is typical. (504) 342-7874.

Total Community Action. Offers a number of free services, including a Head Start curriculum-based childcare center. They also place children who are attending school in a job and pay their salary. (504) 872-0334.

WIC – Women, Infants and Children Nutritional Program.

Supplies nutritious food and nutrition education for mothers. (800) 251-2229.

Youth Link. Geared towards teens and young adults, but gives emergency counseling and referrals to anyone who is feeling depressed or suicidal. (504) 895-2550.

Assistance for the Elderly

Advocacy Center of Louisiana. Offers one on one case management for people over 50. They offer legal services, training about receiving rights and help attaining resources. <http://www.advocacyla.org/> or (504) 522-2337

Algiers Senior Center. Center serves as a public space for seniors to gather and socialize, exercise and participate in classes. (504) 3939-0709.

Alpha House Adult Day Health. Provides full-day services (Monday - Friday) to disabled and elderly participants. Services offered include: nutritional meals, health screening and monitoring, medication administration, exercise, social activities, field trips, music and art and intergenerational projects. Counseling and support groups are also available to caregivers. (985) 892-7074

Cajun Area Agency on Aging. Helps seniors and disabled people find services and resources. (800) 738-2256.

Catholic Charities Community Centers. Works with people affected by Katrina and offers case management services, help navigating government bureaucracy and financial assistance. They place an emphasis on clients who are elderly, disabled, mentally ill, or otherwise economically or socially vulnerable. (504) 523-3755.

Christopher Inn. Subsidized housing for persons over 62. (504) 949-0312.

Elder Care. Refers seniors and their caregivers to local services. (800) 677-1116.

Federal Department of Social Services. Provides information on government services being offered in New Orleans. (888) 524-3578.

Foster Grandparents. A program for low-income seniors and children with special needs. Seniors are matched up with the children and offer guidance, mentoring attention and encouragement. This benefits the children and gives the seniors a sense of being needed. Volunteers receive a small stipend and transportation. (504) 310-6882

The Greenwalt Adult Day Health Care Center. Provides full-day services (Monday - Friday) to individuals with Alzheimer's Disease. Services offered include: nutritional meals, health screening and monitoring, medication administration, exercise, social activities, field trips, music and art, reminiscence and intergenerational projects. Counseling and support groups are also available to caregivers. (504) 461-5889

Medicare. Health insurance for residents over 65 years old. (800) 633-4227.

Mercy Endeavors Senior Center. Provides programs and assistance to seniors. (504) 568-0607.

New Direction. Provides services to elderly and developmentally challenged residents. Services include nutritional meals, health screening and monitoring, medication administration, exercise, social activities, counseling, support groups, field trips, music and art, reminiscence and intergenerational projects. (504) 943-9418.

New Orleans Council for the Aging. Provides an assortment of social, recreational, educational, and nutritional services to persons aged 60 and over. (504) 821-4121.

PACE of Greater New Orleans (Program of All-Inclusive Care for the Elderly). Works with frail seniors to help them live in the most independent setting possible. They help the seniors prevent health crises and prudently purchase health and support services. (504) 919-5051.

Padua Community Homes. Provides residential facilities and services to developmentally disabled individuals and the elderly. Counseling, employment, recreation, and other ancillary services are provided as needed. Applicants need to get on state assistance through the Office of Citizens of Developmental Disabilities. The number of the Office of Citizens of Developmental Disabilities is (866) 783-5553, the number for Padua Community Homes is (504) 392-0502.

Uptown Shepard Center. A senior center with various activities for the elderly. (504) 314-0300.

Visiting Nurses Association. Provides nursing and home health aide services. They offer immunization, wound treatment, diabetic care, acupuncture, physical assessment, health screening, vital sign monitoring, disease process and medication teaching. (504) 888-3892.

Assistance for Homeless People

Armstrong Family Services. Provides emergency housing to those facing eviction or homelessness, including families with children. (504) 899-2995

Baronne Street Transitional Housing. A shelter for one or two parent families. They also provide counseling, advocacy, and referrals. (504) 269-9311

Beyond Shelter. A transitional housing program for homeless women and children. They provide case managers who offer multiple services including help finding housing, teaching budgeting skills and some financial assistance. Residents must be employed while they stay there. (504) 269-9311

Bridges to Self Sufficiency. Eight independent apartments for homeless intact families, single parent families and single individuals. Services provided: case management, counseling, advocacy, referrals for additional services, therapeutic and educational groups. Must have income from employment and/or entitlement other than TANF –Temporary Assistance for Needy Families. Boys accepted up to 16 years. Length of stay 18-24 months. (504) 361-5087

Catholic Charities Community Centers. Works with people affected by Katrina and offer case management services, help navigating government bureaucracy and financial assistance. They place an emphasis on clients who are elderly, disabled, mentally ill, or otherwise economically or socially vulnerable. (504) 523-3755.

CARE Centers (Crisis and Residential Emergency Centers). An emergency/temporary shelters for women and their children, intact families, fathers with children, and single males. They provide housing, case management, counseling, advocacy, and referrals. (504) 523-3755.

Church of Annunciation Outreach. A relief center. Provides clothing and cleaning supplies. (504) 895-8697

Ciara Community Services. A collection of programs that provide housing options for people with chronic mental illness. Ciara House is a group home that offers housing and supportive services for adults. The Ciara Hospital Diversionary Program works with people experiencing minor psychiatric problems. They provide them with short-term housing and helps them find long term housing. The Ciara Independent Living Program offers permanent housing for individuals with mental illness. (504) 524-8394.

Homeless Dental Clinic. Offers dental care to the homeless population. (504) 658-2785.

House of Ruth. Transitional housing for homeless families and individuals. They provide rental assistance and case management. (504) 366-6774.

Light City Church. Hot lunch weekdays. 6117 St. Claude Ave.

Lindy's Place. Transitional shelter for adult women. Assists finding permanent housing and employment. (504) 269-0184.

New Orleans Mission. Transitional housing for homeless men and women. They offer housing, meals, clothing, laundry services, health care, limited rehabilitation programs and case management. (504) 523-2116.

New Orleans Women's Shelter. Transitional housing for homeless single women and women with small children. (504) 442-1683.

New Orleans Womanspace. Treatment for chronically homeless women with mental illness or substance abuse problems. (504) 895-6600.

Ozaman Inn. Provides emergency shelter for males. (504) 523-1184.

Unity Welcome Home Program. Helps homeless elderly people by finding housing, giving vouchers for short term housing before moving into an apartment, helping with rent money, helping find medical and counseling and giving bus tokens. (504) 899-4589.

Voyage House. A residential facility for homeless women above 39 years of age who experience substance abuse or mental health issues. Women who qualify receive housing, therapy, clinical services, case management and skill training. (504) 269-3969.

Assistance for People with Disabilities and Mental Illness

Alpha House Adult Day Health. Provides full-day services (Monday - Friday) to disabled and elderly participants. Services offered include: nutritional meals, health screening and monitoring, medication administration, exercise, social activities, field trips, music and art, reminiscence and intergenerational projects. Counseling and support groups are also available to caregivers. (985) 892-7074

Arc of Greater New Orleans. Works with children with disabilities. They provide early intervention services with birth to 3 years old including speech, occupational and physical therapy as well as parent education and link parents with other resources available. They provide childcare services to children six weeks to five years with or without developmental delays. As children grow older they help families relocate to habitable homes if necessary and other services. (504) 897-4060 or (504) 897-0134.

Bright School for the Deaf. Day care focusing on early intervention including individualized language lessons, speech therapy and auditory training. (504) 897- 2145.

Cajun Area Agency on Aging. Helps seniors and disabled people find services and resources. (800) 738-2256.

Catholic Charities Community Centers. Works with people affected by Katrina and offer case management services, help navigating government bureaucracy and financial assistance. They place an emphasis on clients who are elderly, disabled, mentally ill, or otherwise economically or socially vulnerable. (504) 523-3755.

Deaf Action Center of Greater New Orleans. A community service program for deaf, blind and hard of hearing individuals. They provide 24-hour interpreter services, telephone equipment distribution, and hearing aids. (504) 310-6869

Epilepsy Foundation of Southeast Louisiana. Provides information, referrals, patient assistance to individuals living with epilepsy and seizure disorders. (800) 960-0587.

Equipment Distribution to Deaf Persons. Free equipment for the hearing impaired. (504) 615-4944.

Families Helping Families of Greater New Orleans. Residents can call them with any need and the organization helps them find free resources. They also offer a number of free programs. The Lacan program connects parents of school children with resources in schools. LaTeach connects mentally disabled people with services. Early Step goes to homes and helps with babies that have developmental issues, including physical and speech therapy. (504) 888-9111 or (800) 766-7736. www.fhfgno.org

Federal Department of Social Services. Provides information on government services being offered in New Orleans. (888) 524-3578.

The Greenwalt Adult Day Health Care Center. Provides full-day services (Monday - Friday) to individuals with Alzheimer's Disease. Services offered include: nutritional meals, health screening and monitoring, medication administration, exercise, social activities, field trips, music and art, reminiscence and intergenerational projects. Counseling and support groups are also available to caregivers. (504) 461-5889

Lighthouse for the Blind. Serves people in the region who are blind or visually impaired to find jobs. Provides job training. (504) 899-4501.

Mental Health Services through Catholic Charities. Links people with chronic mental illness to services. (504) 523-3755.

New Direction. Provides services to elderly and developmentally challenged residents. Services include nutritional meals, health screening and monitoring, medication administration, exercise, social activities, counseling, support groups, field trips, music and art, reminiscence and intergenerational projects. (504) 943-9418.

New Orleans Speech and Hearing. They provide hearing loss assessments and hearing aid products. Low income residents can apply for free assistance. (504) 897-2606.

Odyssey House. A free clinic that offers physical therapy. (504) 821-9211.

Office of Citizens with Developmental Disabilities. State funded assistance for children with special needs, from ages 0 to 3 years. (225) 342-0095.

Padua Community Homes. Provides residential facilities and services to developmentally disabled individuals and the elderly. Counseling, employment, recreation and other ancillary services are provided as needed. (504) 392-0502.

Padua Pediatric Program. A care facility for the severely mentally disabled. The house 32 children between the ages of birth and 25. Active treatment services includes 24-hour nursing and custodial care, education, developmental training and psychological physical, occupational, and speech therapies. Applicants must be Medicaid eligible. After 25 the program helps them transition to other housing. (504) 392-0502

Project Lazarus. A home for men and women with HIV/AIDS who cannot live independently and whose family and friends are not able to care for them. (504) 949-3609.

SSI Shop. Provides rental assistance for people with disabilities. (504) 658-2825

Therapeutic Family Services (TFS). They place behaviorally disordered, developmentally delayed, or medically dependent youth in the homes of certified foster parents. The program provides therapeutic and support services to the children and foster families. (504) 310-6944 or (504) 310-6940.

United Cerebral Palsy. Provides services to residents with disabilities. They offer special instruction, physical, occupational and speech therapy, referrals, support to families and job placement once the children become of age. (504) 461-4266.

Raintree Children and Families. They find resources for families of young children with developmental disabilities. (504) 899-9045.

Visiting Nurses Association. Provides nursing and home health aide services. They offer immunization, wound treatment, diabetic care, acupuncture, physical assessment, health screening, vital sign monitoring, disease process and medication teaching. (504) 888-3892

Assistance for Victims of Domestic Violence

Crescent House. Serves men and women who are victims of violence. Crescent House offers counseling, a 24-hour crisis line, comprehensive case management services, safe housing, health advocates, court advocacy, support groups, youth intervention services utilizing play therapy to break the cycle of abuse. (504) 866-7481

Family Preservation Program. Focuses on cases of domestic abuse and neglect. The program includes 24-hour emergency on-call services, crisis intervention, family therapy, parent training, referrals and advocacy. (504) 310-6939

Metropolitan Center for Women and Children. Provides safety from victims of domestic abuse. (504) 837-5400.

New Orleans Family Justice Center. A comprehensive center for victims of family violence and their children. The center provides direct services or coordinates with the agencies that offer them. Services include legal assistance, law enforcement, advocacy, social services and health care services. (504) 592-4005

Project SAVE (Stopping Abuse through Victim Empowerment). Helps victims of domestic violence obtain free emergency legal representation. Staff attorneys help with temporary restraining and protection orders, child support, custody, and use of property. (504) 310-6873.

Sexual Assault Program through Catholic Charities. A crisis counseling program serving men, women, children, and caregivers of those individuals who are experiencing sexual assault and domestic violence in their lives. Services include individual and group counseling, referrals, outreach, and education. Crisis Line: (504) 866-9554. Main Phone Number: (504) 866-7481

Assistance to Pets/Pet Owners

LA SPCA. Society for the Prevention of Cruelty to Animals. Finds lost pets, pet care and pet adoption. (504) 368-5191.

Assistance for Artists

Ashe Cultural Center. A resource network for artists who need information about medical services, housing, grants and financial and business services. (504) 569-9070.

Arts Council of New Orleans. Offers a number of services to musicians. (504) 523-1465.

New Orleans Music Co-op. Helps musicians with the business side of their careers. They are a resource center, offer free internet and computer assistance, legal assistance, website design and business workshops. (504) 891-0580

New Orleans Musicians' Clinic. Provides healthcare for musicians, Mardi Gras Indians and their families. They offer primary care, vision, dental and referrals on a sliding scale. (504) 895-5748.

St. Anna's Mission to Musicians. On Wednesday nights they offer a free dinner and concert. During the dinner free medical advice, acupuncture and massage and legal advice. The location of the weekly dinners is 1313 Esplanade Ave. (504) 947-2121.

Sweet Home New Orleans. Assistance to musicians, Mardi Gras Indians and social and pleasure club members. Case management, rental assistance, relocation assistance, renovation assistance, financial fitness and counseling. Once musicians register they are set up with a number of other organizations. (877) 933-8466.

Asistencia Para Residentes Hispanos

Alcohólicos Anónimos en español

Llame para pedir información sobre los horarios y lugares de encuentro de las reuniones diarias que son gratuitas. (504) 779-1178, (504) 838-3399.

Programas de inglés como segundo idioma (ESL) Hay dos programas que ofrecen clases de inglés gratis. Uno de ellos es en el Delgado Community College (504) 671-5434. El otro es en el Apostolado Hispano (504) 861-3928

Servicios Comunitarios del Apostolado Hispano. Proveen asistencia para la población hispana de la ciudad de Nueva Orleans. Los distintos tipos de servicios incluidos son: servicios de emergencia, servicios relacionados con inmigración, atención primaria medica para aquellos que no tienen seguro o que carecen de insuficientes seguros, servicios de salud mental, asistencia legal, programas para niños fuera de horas escolares, información sobre desarrollo de trabajo junto con notificaciones de oportunidades de trabajo y mas (504) 464-5478.

Servicios de Inmigración y Refugio. Proveen asistencia con ciudadanía, extensiones de visa, renovaciones de green card, autorización de trabajos, aplicaciones para visas de familia e traducciones de documentos legales, apoyo en violencia domestica y casos de asilo. (504) 310-6909.

Centro de trabajadores de Nueva Orleans por la Justicia Racial Defienden los derechos de inmigrantes (reivindicación salarial) y de trabajadores Afro-Americanos. (504) 881-6550 o (504) 309-5165.

Assistance to Released Prisoners

Community Service Center. Helps people released from prison find employment. (504) 897-6277.

Cornerstone Builders. A group of AmeriCorps members comprised entirely of formerly incarcerated persons. (504) 310-8769

Office of Justice and Peace. An umbrella organization for the Catholic Charities' poverty and social justice programs. Their direct services for residents includes help for people coming out of prisons. They offer them case management, job training, job placement, supportive services and housing. (504) 523-3755.

Vehicle Ownership Grants

United Way IDA Program. Matches the savings of low income individuals interested in buying a vehicle. They match two dollars for every dollar saved, up to \$4,000. Participants are required to take a financial training course. (504) 827-6862.

Legal Assistance

AIDS Law. Free legal services for people with AIDS or HIV. (504) 568-1631.

CARE Centers (Crisis and Residential Emergency Centers). Offers legal advocacy for homeless people. (504) 310-6966.

Crescent House. Offers legal advocacy for victims of domestic violence. (504) 866-7481.

Deep South Center for Environmental Justice. Education and advocacy surrounding environmental justice, safety and health. (504) 816-4005.

Family Preservation Program. Focuses on cases of domestic abuse and neglect. The program includes 24-hour emergency on-call services, crisis intervention, family therapy, parent training, referrals and advocacy. (504) 310-6939

Katrina Legal Aid. A project of the Loyola Law Clinic that provides assistance with legal issues facing residents affected by Katrina. (504) 861-5600

Legal Aid Bureau. Free legal advice and representation for certain civil matters. (504) 488-4995.

New Orleans Family Justice Center. Legal and law assistance for victims of domestic violence and their families. (504) 592-4005.

New Orleans Legal Assistance. One stop source for legal information and referrals. (504) 529-1000.

New Orleans Worker Center for Racial Justice. Defends the rights of immigrants and African American workers. (504) 881-6550 or (504) 309-5165.

Pro Bono Project Program. Provides free civil legal services. (504) 581-4043.

Project SAVE (Stopping Abuse through Victim Empowerment). Assists victims of domestic violence obtain free emergency legal representation. Staff attorneys help with temporary restraining and protection orders, child support, custody, and use of property. (504) 310-6873.

Southeast LA Legal Services. Provides legal advice, education, negotiation and representation in courts and administrative hearings. They focus on legal housing issues including rental and ownership, home repair, denials of government housing assistance, permit issues and disputes over ownership and occupancy. (985) 345-2130.

Literacy and GED Certification

Adult Literacy and GED Training. There are a number of organizations that are offering free adult literacy and GED classes. They are Delgado Community College (504) 671-5434, Hope House (504) 861-3928, YMCA Educational Services (504) 596-3842, the Youth Empowerment Project (504) 522-1316, the Tulane Learning Center (504) 658-9220, St. Vincent de Paul Adult Learning Center for Empowerment (504) 822-9288 extension. 16.

Food Services

Each One Help One Food Bank. Holds a food bank twice a week. (504) 328-8794

Food for Families/Food for Seniors. A food bank for mothers, infants, children and seniors. They have multiple distribution sites in Orleans Parish. (225) 355-2081

Just the Right Attitude. A food bank providing groceries and hot lunches. (504) 309-2492.

Louisiana Department of Education Child and Adult Food Care Programs. Offers free meals to people who are getting FITAP, food stamps, FDPIR assistance units, SSI or Medicaid. 225-342-3680 or 1-877-453-2721

Second Harvest Food Bank of Greater New Orleans. Coordinates over 50 food banks in New Orleans and a café that gives children high quality meals prepared by local restaurants. (504) 734-1322 or www.no-hunger.org.

Treme Neighborhood Food Pantry. Distribution of food and clothes. (504) 525-5934.

United Churches of Algiers. Monthly food bank for people over 65. (504) 361-1661.

Vialink 211. Offers information and referrals about free food and shelter. (800) 749 2673.

Help Paying for Prescription Medications

Needymeds.com. An online resource that helps people apply for free and reduced cost prescriptions drugs.

Prescription Assistance. Helps people get connected to programs that offer free and reduced cost prescriptions drugs. (888) 477-2669.

The Partnership for Prescription Assistance. Assistance finding prescription drugs for people in need. (504) 897-6110.

St. Vincent DePaul Discount Pharmacy. Free medication to uninsured residents. No narcotic pain medication given. Limited supply available. (504) 940-1904.

Vialink 211. Offers information and referrals about free and reduced cost drug prescriptions. (800) 749 2673.

Addiction Services

Addiction Helpline. Counseling help for every kind of substance addiction. (800) 622-4357.

Addiction Recovery Resources of New Orleans. Intensive outpatient and residential addiction programs. (504) 780-2766.

Alcoholics Anonymous. Call for information about times and locations of free daily meetings. (504) 779-1178, (504) 833-3399.

Bridge House. Substance treatment center. Services only offered to males. (504) 522-4475.

Cocaine Anonymous. Group classes to deal with and end addiction to cocaine. (504) 391-2440.

Council on Alcohol and Drug Abuse for Greater New Orleans. Confidential, call-in referrals for drug and alcohol abuse. For an appointment, call (800) 749-7444.

Desire Narcotics Rehab Center. Substance abuse and rehabilitation services. Provides employment, vocational, educational and counseling services. (504) 301-8871.

Gamblers Anonymous. Support group to end addictions to gambling. (504) 391-2440.

Grace House. One year substance treatment program. Services are for females only. (504) 899-2423.

Living Witness Church of God in Christ, Inc. – Nehemiah Restoration Program. Faith-based, 6-month, boot-camp style substance abuse treatment program with transitional housing. (504) 524-2959.

The Louisiana Tobacco Quit Line. Call line that provides smoking cessation counseling and referrals to other resources in Louisiana. (800) QUIT NOW.

Narcotics Anonymous. Group meetings to deal with and end addiction to narcotics. (504) 899-6262.

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